

Title 1 Complaint Procedure

Frankton-Lapel Community Schools has established a procedure for parents/guardians of Title students to report a complaint regarding the Title Program.

1. The parent/guardian should contact the regular classroom teacher or the Title teacher regarding any complaint about their child's program or school service.
2. The regular education teacher and Title teacher will contact the parent and schedule a meeting and resolve the complaint.
3. If the parent/guardian is not satisfied that the complaint has been resolved, the teachers and parents will meet with the principal and the Federal Programs Coordinator to resolve the complaint.
4. The Federal Programs Coordinator will review the complaint with the parent/guardian and the Superintendent.
5. If the parent/guardian continues to feel the issue is unresolved, the Superintendent will inform and assist the parent/guardian with the opportunity to speak to the Board of Education.

Non-Public School Complaint Policy for Frankton-Lapel Community Schools

Frankton-Lapel Community Schools has established a procedure for non-public school officials to report a complaint asserting that Frankton-Lapel Community Schools has not met its responsibilities to non-public schools. This complaint procedure allows the non-public school to assert that one or more of the following is happening: FLCS did not engage in consultation that was meaningful and timely, FLCS did not give due consideration to the views of the non-public school, or FLCS did not make a decision that treats non-public school students equitably.

1. The non-public school should contact the LEA representative regarding any complaint about services to the non-public school.
2. The LEA representative will meet with the non-public school and schedule a meeting to resolve the complaint.
3. If the non-public school is not satisfied that the complaint has been resolved the LEA representative will review the complaint with the non-public school and the Superintendent.
4. If the non-public school continues to feel that the issue is unresolved, the Superintendent will provide the non-public school with the opportunity to speak with the Board of Education.

Non-Public School Complaint Policy for Frankton Junior Senior High School

Frankton-Lapel Community Schools has established a procedure for non-public school officials to report a complaint asserting that Frankton Junior Senior High School(FJSHS) has not met its responsibilities to non-public schools. This complaint procedure allows the non-public school to assert that one or more of the following is happening: FJSHS did not engage in consultation that was meaningful and timely, FJSHS did not give due consideration to the views of the non-public school, or FJSHS did not make a decision that treats non-public school students equitably.

5. The non-public school should contact the LEA representative regarding any complaint about services to the non-public school.
6. The LEA representative and the Junior Senior High School principal will meet with the non-public school and schedule a meeting to resolve the complaint.
7. If the non-public school is not satisfied that the complaint has been resolved the LEA representative and the Junior Senior High School principal will review the complaint with the non-public school and the Superintendent.
8. If the non-public school continues to feel that the issue is unresolved, the Superintendent will provide the non-public school with the opportunity to speak with the Board of Education.

Non-Public School Complaint Policy for Frankton Elementary School

Frankton-Lapel Community Schools has established a procedure for non-public school officials to report a complaint asserting that Frankton Elementary School(FES) has not met its responsibilities to non-public schools. This complaint procedure allows the non-public school to assert that one or more of the following is happening: FES did not engage in consultation that was meaningful and timely, FES did not give due consideration to the views of the non-public school, or FES did not make a decision that treats non-public school students equitably.

9. The non-public school should contact the LEA representative regarding any complaint about services to the non-public school.
10. The LEA representative and the Frankton Elementary School principal will meet with the non-public school and schedule a meeting to resolve the complaint.
11. If the non-public school is not satisfied that the complaint has been resolved the LEA representative and the Frankton Elementary School principal will review the complaint with the non-public school and the Superintendent.
12. If the non-public school continues to feel that the issue is unresolved, the Superintendent will provide the non-public school with the opportunity to speak with the Board of Education.