

Care away from home for employees and their families



As Kaiser Permanente members, your employees and their families are covered when they're away on business, vacation, or at college – and can get most of the same services they would get when they're at home, including:

- ▶ Prescription refills
- ▶ Routine care
- ▶ Urgent and emergency care

Getting routine care outside of Kaiser Permanente service areas may not be reimbursable, so members should seek those services before they travel or go away for school. Dependents also may be able to get additional coverage through their college or university.

MinuteClinic and Concentra

Members can visit a MinuteClinic (in select CVS and Target stores) or a Concentra urgent care center with or without an appointment. They'll pay their standard copay or coinsurance – no matter where they are.*

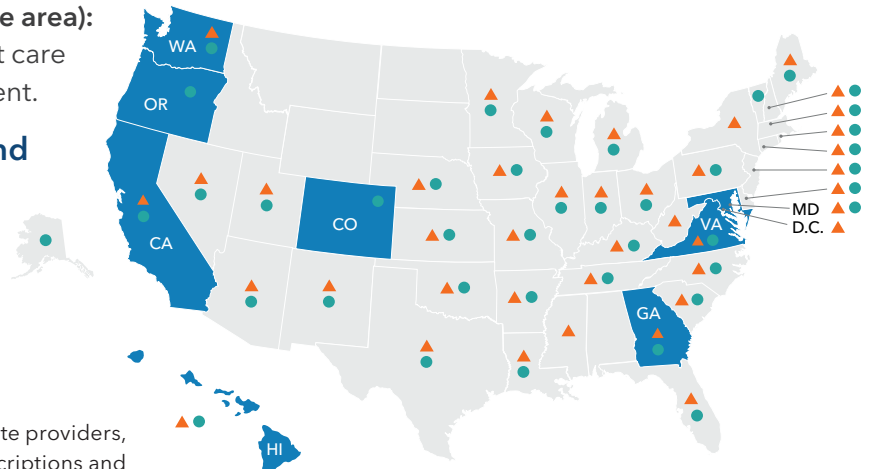
Emergency and urgent care

- ▶ **Emergency care:** Members can visit the nearest hospital – anywhere in the world – and file a claim for reimbursement.
- ▶ **Urgent care (within a member's home area):** Members must get care from a Kaiser Permanente facility.
- ▶ **Urgent care (outside a member's home area):** Members can get care from any urgent care facility and file a claim for reimbursement.

Kaiser Permanente, MinuteClinic, and Concentra locations

- Kaiser Permanente areas
- ▲ MinuteClinic locations*
- Concentra locations*

*If an employee is in a state that has Kaiser Permanente providers, they'll be asked to pay upfront for services and prescriptions and will need to file a claim for reimbursement.



Travel support

Away from Home Travel Line

Your employees can call **951-268-3900** from anywhere in the world to find out how to get care while traveling.

kp.org/travel

Members can get answers to questions they may have before, during, or after their travel.