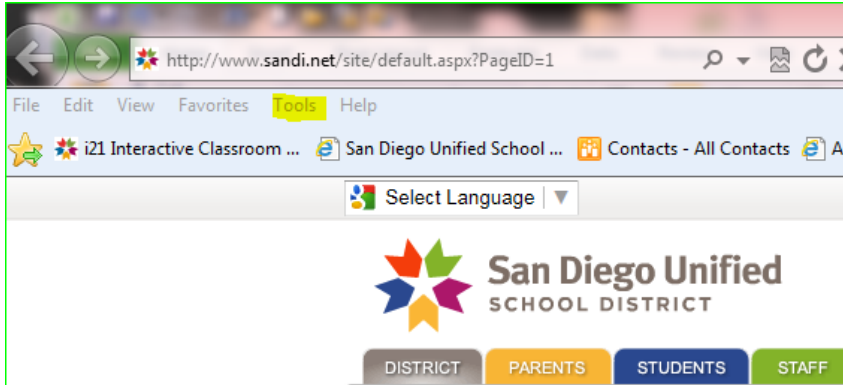


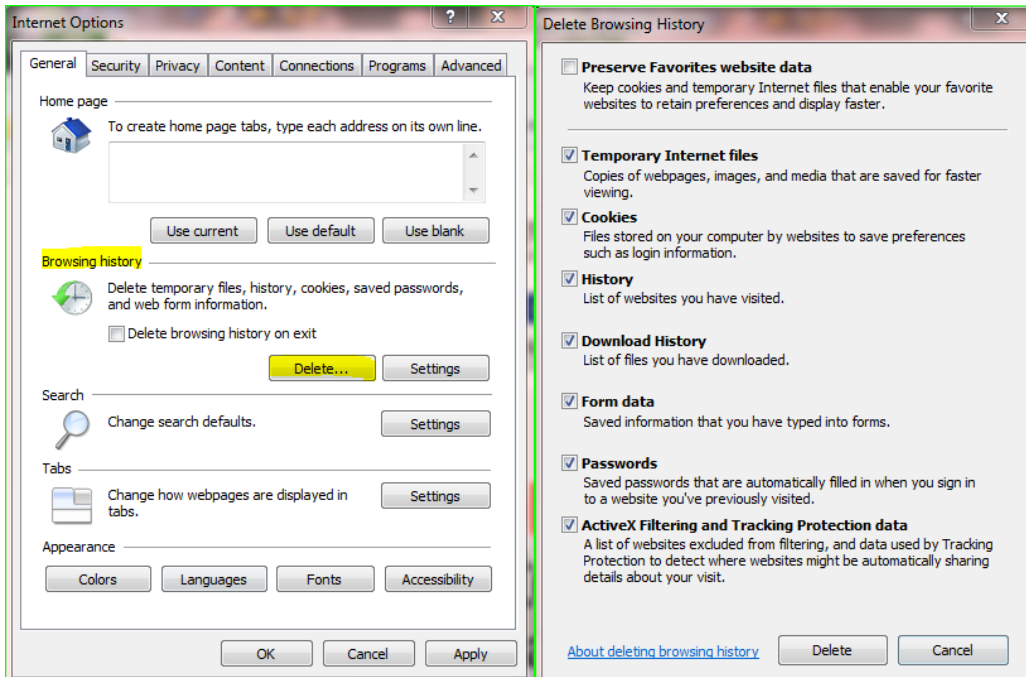
CLEARING CACHE

Internet Explorer:

1. Open Internet Explorer. Select "Tools" from the menu bar



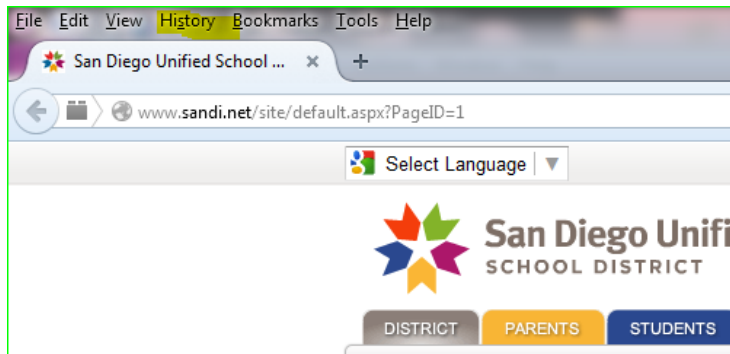
2. From the drop down menu, select "Internet Options"
3. From the General Tab, select the Browsing History "DELETE" button. Check mark every box EXCEPT "Preserve Favorites website data". Select "DELETE" button at bottom of page



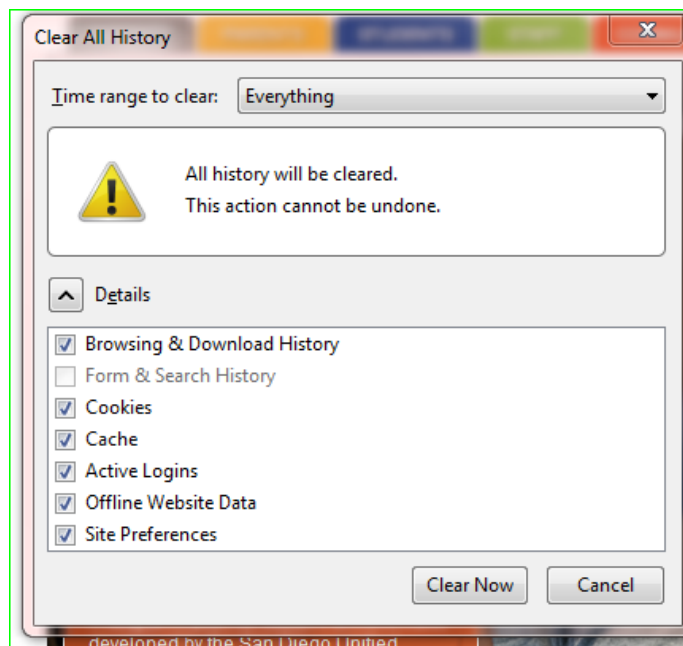
4. Select "OK" to close Internet Options screen

Firefox

1. Open Firefox. Select “History” from the menu bar



2. From the drop down menu, select “Clear Recent History”
3. “Time range to clear” – select “Everything” Make sure to put check mark in every box available and select the “Clear Now” button



Safari

1. Open Safari. Select “History” from the menu bar
2. From the drop down menu, select “Clear History”
3. A dialog box appears asking if you “really want to clear history”, select “Clear” button