



HCDE Owned Windows Laptops

All HCDE owned Windows laptop computers should be turned on and connected to the network inside an HCDE building at least once per week. Failure to keep them active on our network prevents important security updates and policies from being installed. Licensing for Windows also requires that each computer keep in contact with our network to remain activated. Without activation, both Windows and Office products will cease to function correctly.

We suggest you plug the laptop into power, turn it on, and log on. A wired network connection is not required as the updates can install over wireless. Please verify you are connected to HCDE RADIUS. Any laptop has not been active inside our network for a while may need to be connected to a live port with a network cable and rebooted before it will connect to HCDE RADIUS automatically.

Some updates are large and may require one or more restarts.

Thanks!
HCDE IT Department