












# Tech Tips for Hamilton County Schools

		What is it?	How To for Families	Troubleshooting:
<b>The KEY</b> 		<p><i>One Username, One Password, For Everything.</i> ClassLink gets you to all of the resources listed below.</p>	<p><a href="#">ClassLink for Families (English and Spanish)</a></p>	<ul style="list-style-type: none"> <li>Click on <b>ClassLink</b> (<a href="http://launchpad.classlink.com/hcde">http://launchpad.classlink.com/hcde</a>)</li> <li>Sign in with Google account by selecting the "Sign in with Google" button.</li> <li>User Name: first initial + last initial + student number</li> <li>Default password: date of birth in MMDDYYYY format</li> <li>Example: John Smith, 12345 would be js12345@students.hcde.org</li> </ul> <p><b>Need Help? Contact your school office</b></p>
<b>The House(s)</b> 		<p>Teachers use Canvas to share communication, lessons, assignments, and feedback with students.</p>	<p><a href="#">Canvas for Families</a></p>	<p>Automatically connects through Classlink for students.</p> <p><b>Need Help? Contact your classroom teacher</b></p>
	 For K-2 until we're all on campus again.	<p>Teachers use ClassDojo to share communication, lessons, assignments, and feedback with students in grades K-2.</p>	<p><a href="#">ClassDojo for Families</a></p>	<p>Parents can add the code from their child's teacher or search nearby schools to find their teacher.</p> <p><b>Need Help? Contact your Classroom Teacher, ask for code or link to be resent</b></p>
<b>The Tools</b> 		<p>Provides endless engagement and interactive presentations inside of lessons.</p>	<p><a href="#">What is Nearpod? video</a></p>	<p>Your teacher will give you a CODE to join the session. Use code MAGIC for sample lesson.</p> <p><b>Need Help? Contact your Classroom Teacher, ask for code or link to be resent</b></p>
		<p>Collaborative tools: Docs, Slides, Forms, and more to help bring ideas together and allow easy access.</p>	<p><a href="#">Google Help Portal</a></p>	<p><a href="https://support.google.com">https://support.google.com</a></p> <p><b>Need Help with Passwords? Contact your school office</b></p>
		<p>Students can share and reply back to short form video discussions focused on a teacher created topic.</p>	<p><a href="#">What is Flipgrid? video</a> Look for Flipgrid links or codes inside Canvas or ClassDojo!</p>	<p>With Flipgrid, students do not create accounts. Teachers provide students a Flip Code and students enter this on the Flipgrid app or at flipgrid.com.</p> <p><b>Need Help? Contact your Classroom Teacher, ask for code or link to be resent</b></p>
		<p>Live video that allows for teachers to deliver instruction and information.</p>	<p><a href="#">What is Zoom? video</a> Look for links for Zoom meetings from your teachers inside of Canvas or Dojo!</p>	<p>To add Zoom to Classlink:</p> <ul style="list-style-type: none"> <li>Click + (Open App Library) located at top of page</li> <li>Type Zoom in search bar, then select add app</li> </ul> <p><b>Need Help? Contact your Classroom Teacher, ask for code or link to be resent</b></p>
		<p>How K-5 students will access their Language Arts learning (math coming soon)</p>	<p>You'll see links to student work in Kiddom inside or Canvas or ClassDojo.</p>	<p><a href="#">Parents/Guardians: How do I monitor my child's progress using Kiddom?</a></p>

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## Parent University

For additional support with student learning, technology, whole child support, kindergarten readiness, and engagement, check out HCS [videos](#) for families on our [Parent University](#) website. Or, [Check out the menu of Parent University videos here!](#)

## Chromebooks

New to Chromebooks or wanting to learn more about them?  
[For Chromebook beginners, watch short videos here.](#)  
[For Next Steps and more advanced features, check these out](#)

## Tech Hotline

The district has launched a Tech Hotline for families and staff. The hotline is open Monday through Friday between 7 a.m. and 3:30 p.m. Callers can leave a message outside of those hours and will get a call back the next day.

**The Tech Hotline number is (423) 493-0350.**