

Chromebook Parent /Guardian Frequently Asked Questions

What are Chromebooks?

Chromebooks are a type of laptop that uses the Chrome Operating System (rather than a Windows or the Apple operating system). They are built to boot (startup) quickly and have a long battery life. They store all resources and files on the web (cloud based) and integrate with Google Workspace for Education (G Suite / Google Apps).

Why are we distributing Chromebooks to students in 6th Grade?

In support of our one to one-to-one Chromebook model, students going into 6th grade will be issued individual Chromebooks for use at home and school. Students in grades 7-12 have already received a Chromebook in previous years and are expected to keep that Chromebook. Students in grades 6-12 are expected to charge the Chromebook each night and bring it to school on their assigned days.

Will K-5 students be issued a Chromebook?

Students in grades K-5 will be attending school each day. K-5 students will have Chromebook carts in the elementary school buildings available for use while in school. Students will be assigned a specific Chromebook that will be theirs only to use in their Classroom.

What are the student expectations?

Students are expected to charge the Chromebook each night, bring it to school each day, and to treat it with respect. Students are also expected to be good digital citizens and abide by all district guidelines. If damages occur, students must report it to the Chromebook Technology Helpdesk immediately. Accidental Damages will be covered if you purchase the insurance (see below). However, you will be responsible for [repair/replacement costs](#) if you do not purchase the insurance.

Is the Chromebook internet access filtered?

All websites accessed within the district network are filtered. When the student connects to an outside network at home or elsewhere, some basic filtering remains in place. However, we strongly recommend that parents monitor student activity at home on these school issued devices. Once the Chromebook is connected to your network, filtering is defined by your network and filtering settings. If you do not have filtering on your home network, the Chromebook will not be filtered the same.

What happens if the Chromebook breaks or I need technical support?

A student should report all problems to the Technology Helpdesk in your building listed below. There are a limited number of loaners to supply students who do not have a working Chromebook. We strongly advise parents to purchase [insurance for the Chromebook](#), which is \$24 per Chromebook per year. A student who does not take proper care of his/her Chromebook can be charged for repair/replacement as explained in the Chromebook Handbook and Agreement.

- Comsewogue High School - 631-474-8211
- Terryville - 631-474-8506
- JFK Middle School - 631-474-8205
- Clinton - 631-642-4339
- Boyle - 631-474-8142
- Norwood - 631-474-8105

My family is not interested in picking up a Chromebook; does my child have to have one?

We want to ensure that our students all have access to learning. We cannot accomplish those goals as long as technology is optional to students, so it is imperative that every student have and use a school-issued Chromebook. If you do not have access to the internet at home please contact our Assistant Superintendent for Staff and Student Services, Joseph Coniglione at jconiglione@comsewogue.k12.ny.us, 631-474-8110.